

Mile End Board Meeting

**Tuesday 3rd June 2014
7.00 p.m.**

**The Community Centre, Yatton House,
Southern Grove**

Agenda

1. Apologies
2. Minutes of Last Meeting- attached
3. EeH Key Service Objectives 2014/15 – Debbie Davies
4. Regeneration Update – Andy Osborne
5. Chairman's Questions
6. Any Other Business
7. Dates of Future Meetings - 2014

MILE END BOARD – MINUTES

1st April 2014 at 7.00pm
Southern Grove Community, London, E3

PRESENT	APOLOGIES	
<p><u>Board Members</u></p> <p>Colin Antoine (Chair) Avril Coughlan Tania Nalywajico John Oates M.S. Haydar Nuruzzaman Khan Fauk Ali</p> <p><u>Staff</u></p> <p>Debbie Davies (EeH) Andy Osborne (EeH) Gill Parker (EeH)</p> <p><u>Observers</u></p> <p>Mark Taylor Lene Milaa Dave O’Keeffe</p>	<p>Bernard Cameron Mustak Syed</p>	
ITEM	ACTION	
1	Apologies were received from Bernard Cameron & Syed Mustak	
2	<p><u>Minutes of the Last Meeting</u></p> <p>Minutes of the meeting were agreed as an accurate record of the meeting of the 4th February 2014.</p>	
3	<p><u>Matters Arising</u></p> <p>DD advised TPAS (Tenant Participation and Advisory Service) ran a range of training courses that would be available for Board Members to attend.</p>	

	<p>Feasibility study of providing an inhouse doorstep bulk rubbish collection undertaken which showed EeH could not be able to provide a most economical service than that already provided by LBTH.</p>	
4	<p><u>Memorandums & Articles Consultation</u></p> <p>DD circulated a briefing paper outlining the proposed governance changes which included streamlining of EeH's constitution. Due to the complexity of the matter it was agreed that Board Members would consider the briefing paper and submit any feedback direct to DD.</p>	
5	<p><u>Regeneration Update (AO)</u></p> <p><u>Windermere House</u> - Awaiting callback from LFB re: date of meeting to discuss proposed 'breaking up' of the block. Unlikely LBTH CCTV could be extended so independent cameras to be considered.</p> <p>Resident Consultation Event on proposed works – Wentworth Mews. Windermere House, Eric Street, Hamlets Way, English Street and Treby Street scheduled for 8th April 2014. Regeneration & Home Ownership officers would be on hand to answer any residents' questions.</p> <p><u>Bede Estate</u> - Landscaping Plans almost completed, Consultation to be arranged. Surestart would shortly be moving into Joseph Street Community Centre</p> <p><u>British Estate</u> - Grafton House Garden & Completion of Linear Park - plans almost complete and consultation to be arranged</p>	
6	<p><u>Community Chest 2014/15</u></p> <p>Application forms circulated to Board members , completed forms to be submitted to GP.</p> <p>Avril Coughlan requested an update on 2013/14 Bede Estate submission for Bingo Machine (£170.00) that had been referred to Peter Griffiths</p>	GP
7	<p><u>Chairman's Questions</u></p> <p>-See attached sheet</p>	

8	<p><u>Any Other Business</u></p> <p>GP to arrange for 'No Dog Signs' to be fitted in selected communal garden areas</p> <p>Grafton Lift - Green Ground Floor Button needed attention</p> <p>Windermere House and Eric Estate - ASB issues continuing, gangs of upto 18 youths observed on a regular basis , police did not appear to be taking action to address the problem - matter to be raised at the next SNT Ward Panel</p> <p>British Estate Board Members - Could details be put in Estate Notice Boards</p>	<p>GP</p> <p>GP</p> <p>GP</p> <p>GP</p>
9	<p><u>Date of Next Meeting</u></p> <p>3rd June 2014 – 7.00pm The Community Centre, Yatton House, Southern Grove.</p>	

Questions received from Lene Milaa

Recycling and waste at Ennerdale House

I/we have noticed we now have a waste bin at the back of Ennerdale House as well as the two (usually totally contaminated) recycling bins. This should improve the state of the bin area so this is a good move.

Q 1: But what has brought it on?

The Council's recycling outreach team did door knocking in the block a few weeks ago and the feedback they got was that many residents don't have keys to the chute rooms.

Q 2: Would it be possible to issue free keys to those who don't have a key? Many people have moved in since the first issue of keys and inevitably some have got lost on the way. And if it could improve the situation surely it is worth for EEH to carry the cost of issuing keys again.

Response

AO advised new recycling facilities would be available imminently

GP advised that all residents were issued with chute room keys when the locks were last changed , All new tenants are issued with keys at sign up . If keys are lost it is the resident's responsibility to purchase a replacement. Board agreed no change to current procedure.

Snagging Issues from Decent Homes Works

Since the last meeting there has been no word from Mulalley/any other contractors/EEH re the outstanding snags.

Q 1: Is there no time scale at all?

Response

AO requested that all snagging issues to be referred to John O'Neill

Just a reminder to Andy Osborne to provide the condition lift report at the meeting.

Response

AO advised report not currently available

Questions received from Mark Taylor

1) In the last 4 years how many local people and local businesses have been able to benefit directly from the employment opportunities arising from the construction works on :

- Eric, Treby & Brokesley Estates
- Bede Estate

Response provided by Steve Inkpen

Obviously people benefit from the provision of new homes, landscaping etc. In terms of employment the planning agreement with the Council requires that the contractor/developer uses their best endeavours to provide employment opportunities during the construction and beyond. The new retail units on Burdett Road have enabled the old Post Office to move to more appropriate accommodation and the new convenience store is run by local people.

GP added that EeH residents had obtained employment with Tesco and as part of the Regeneration Programme one of new commercial units had been to a Dental practice who provided free 'walk in' NHS treatment

2) Has a Management Plan been produced for the Community Buildings which would ensure the provision and retention of the these facilities for the use of local residents. If so where can it be found?

Response provided by Steve Inkpen

Management plans are agreed with the planning authority, however, it is incumbent upon EastendHomes to ensure all our community centres are sustainable and are able to provide a facility for local residents. The EastendHomes Board has recently agreed extra resources as part of a 'pilot' for the Mile End area which will help provide additional management support for all the facilities in the Mile End area to help them build on their existing success.

3) The EastendHomes website appears to be still suffering from reduced functionality. When can we expect it to return to full health?

Response

DD advised that there were still some ongoing problems with EeH Website . However work was currently under way to create an upgraded website which would include customer portals to enable easier access to services areas including Rents and Repairs,